

Graffiti is a type of vandalism.

Anti-Graffiti Strategy

Four Key Elements in our fight against graffiti:

Eradication of Graffiti — implement measures to facilitate the timely removal of graffiti and to encourage the increased reporting of graffiti.

Public Education — to raise awareness in the community about the negative impact and cost associated with graffiti, and about the importance of timely removal. Encourage the active participation of community members in the prevention and eradication of graffiti.

Graffiti Prevention — to promote initiatives to better protect private property and city property from graffiti vandalism.

Identification of Tags and Deterrence of Graffiti — to implement measures aimed at identifying vandals and to hold them responsible for their actions.

The Graffiti Bylaw

Effective September 1st 2007:

- Hate and Profane graffiti needs to be removed within 48 hours after receiving notice from the City.
- All other types of graffiti needs to be removed within 14 days after receiving notice from the City.
- See bylaw in it's entirety at www.burnaby.ca

What you can do

Do not ignore graffiti. Report it or clean it up as soon as you notice it.

Fast action increases the chance for complete removal, as the marking may not have had the chance to completely adhere to the surface.

Inform the neighboring property owners, businesses, or the City if you see graffiti on their property.

The effect of graffiti in our community

Graffiti markings suggests that a neighborhood is unsafe, does not care, or can not cope with the problem.

In some instances, graffiti can convey racist or other types of discriminatory sentiments, which are personally damaging to whole classes of people.

Studies have shown that when graffiti markings are left unattended for as little as a week, there is almost a 100% chance that additional graffiti markings will be placed at the original site or in the nearby community.

When left unattended, graffiti may contribute to an escalation to more serious vandalism and other crimes in the community. Graffiti plays a role in increased resident anxiety, and the economic decline of neighborhoods.

Clean up options

General Paint offers property and business owners paint and other materials at specially reduced prices 4 times per calendar year.

To apply for your paint voucher visit City Hall Licence office or call 604-298-TAGS (8247) and leave your name, address, and phone number. You will be contacted with information on how to obtain a voucher.



GENERAL PAINT LOCATIONS

800 McBride Blvd, New West . . . 604-522-7200
5280 Kingsway, Burnaby 604-437-5414
Victoria Drive, Vancouver 604-321-6700

What is the City doing?

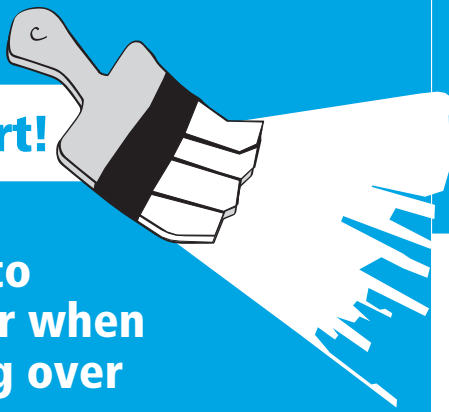
The City is committed to eradicating graffiti on all City facilities and structures. Wherever we spot graffiti on civic property, we direct a crew to remove the markings as soon as possible.

Unfortunately, we can't catch every instance of graffiti, hence we rely on residents and businesses to inform us if they spot any graffiti on City equipment or property.

How to report graffiti

- To report graffiti on City or private property please phone our Graffiti Hotline at 604-298-TAGS
- To report graffiti online please visit our web site: www.burnaby.ca/reportgraffiti
- To report a graffiti vandal in the act please phone 9-1-1 (Burnaby RCMP).

It is not art!



Things to consider when painting over graffiti

- Make sure you paint over the affected area in a neat fashion. Use a paint or undercoat that doesn't allow the graffiti to ghost through.
 - Try to color match paint with the affected surface whenever possible.
- and...
- Save some paint for any future touch-ups.
 - Avoid painting unfinished surfaces such as brick, stucco, or marble.
 - Keep up the good work. Repeated paintovers may be needed. Prompt removal sends the message that graffiti is not going to be tolerated in that area. Eventually the vandals will get the message.
 - Acid etching graffiti is usually found on glass. **Do NOT touch this type of graffiti** - the ingredients can cause burns to the skin, eyes and lungs. This type of graffiti should only be removed by a professional graffiti removal company.

Who can you contact?

Below is a list of devices or equipment typically affected by graffiti vandals, and phone numbers for agencies responsible for maintaining them:

Graffiti on City of Burnaby property or private property 604-298-TAGS (8247)

To report online: www.burnaby.ca/reportgraffiti

BC Hydro 1-800-224-9376

Bus Benches (Goodwill Advertising) 604-278-1128

Bus Benches (Keybench Advertising). 604-533-2000

Bus Shelters (with advertising). 604-291-1229

Bus Shelters (without advertising) 604-294-7320

Burnaby School District 604-664-8697

Canada Post. 1-800-267-1177

TELUS. 611

TransLink/SkyTrain 604-515-8300



The City of Burnaby has adopted a new

Graffiti Bylaw

